

**Från:** mats@doland.nu  
**Skickat:** den 19 juni 2018 22:50  
**Till:** 'contactrt@corp.travelgenio.com'  
**Ämne:** SV: [Travelgenio.com - Contact #1820096] Check my flight

**Prioritet:** Hög

Hi Claudia,

I have tried with all kind a combination but nothing is working at <https://booking.flyredwings.com/websky/#/search-order>.

Airline's booking code "1G68MD" is my return flight 25 June.

Airline's booking code "1G6925" is my flight tomorrow 20 June. I fly with SAS from Arlanda Sweden tomorrow to Sankt Petersburg.

**20 June Sankt Petersburg - Sochi**

WZ703  
16:25 - 19:40  
Booking code Travelgenio: 9927399  
Booking code Amadeus: W9HKGD  
Airline code: WZ/**1G6925**  
Ticket: 169-5187642545 - Doland Mats Gustav Justus

**25 June Sochi - Sankt Petersburg**

WZ704  
12:05 - 15:20  
Booking code Travelgenio: 9927293  
Booking code Amadeus: W7TSZD  
Airline code: WZ/**1G68MD**  
BILJETT: 169-5187642541 - Doland Mats Gustav Justus

1G6925	DOLAND
Order with such parameters was not found	

1G6925	DOLANDMATS
Order with such parameters was not found	

1G6925	DOLANDMATSGUSTAVJUSTUS
Order with such parameters was not found	

I need help because nothing is working!

Best regards  
Mats Doland

**Från:** Travelgenio <contactrt@corp.travelgenio.com>

**Skickat:** den 19 juni 2018 22:06

**Till:** mats@doland.nu

**Ämne:** [Travelgenio.com - Contact #1820096] Check my flight

Dear Mr./Ms. Doland,

Thank you for contacting Travelgenio.com & Travel2Be.com.

In regards to your inquiry, when viewing your reservation in the Airline's website it is necessary to use the Airline's booking code "1G68MD" along with the passenger's full last name with no spaces.

Please keep in mind that check-in is usually available within 24-48 hours prior to departure of the flight.

We remain at your disposal for any further information you may require.

Kind regards,

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Claudia  
Customer Service Representative  
Travelgenio.com & Travel2Be.com